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Meet The Difference Brand Overview

#### Hello There

App Background

Merging psychology with technology, The Difference app creates an accessible, affordable, and anonymous way to make mental health a stigma of the past. Simply download the app to get access to a variety of wellness resources on your own time and in your own space, from daily podcasts and positivity tips, to personal therapy sessions with licensed counselors and "daily boost" notifications.

#### **Normalizing** the Conversation

Campaign Objectives

The goal of an advertising campaign for The Difference app will not only promote the benefits users may experience, but also raise awareness for mental health and wellness from a modern perspective. A campaign such as this will show that there are simple ways to stay on top of ones mental well-being, while leaving the doubt, shame, and fear of being stigmatized behind.

#### **Reaching** the Consumers

Target Audience

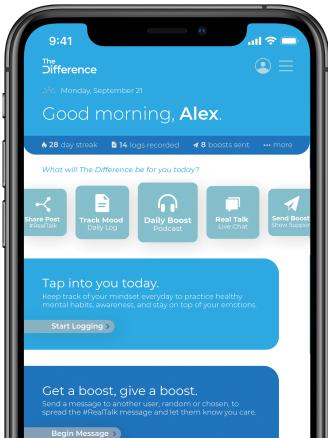
The target audience for The Difference ads are males and females between the ages of 13 and 30. They are diverse in terms of race, religion and culture, coming from a variety of social and economic standings. These people typically live in an urban or suburban environment where technology like smartphones and tablets are available. They either have a mental health disorder or simply desire a way to track their daily emotions or have a positive support system to help them live each day to the fullest.

#### **#TapInYou #RealTalk**

Calls to Action

#### "The right talk at the right time can make all **The Difference**." Mission Statement

#### Website URL thedifference.co





Behind the **Design** Visual Inspiration & Brand Language

The Difference is bold, yet comforting, and calm, yet invigorating. It inspires a sense of tranquil clarity alongside messages of hope and acceptance. The design asthetic has been crafted to reflect these concepts and engage the viewer through various advertising approaches.

#### **Color Scheme**

The color scheme featured in this campaign, blues, teals, whites, and greys, has a soothing, serene, and melancholy tone. However, the use of lighter tints and higher saturations adds an energizing, hopeful aspect. The gradient backgrounds often used also encourage a lively, energizing look and feel.

#### Typography

The type family used throughout this campaign, Montserrat, was selected from the original app itself. Although it is a sans-serif font, the slightly exaggerated roundness of letterforms creates a playful, less serious feel. Such a typeface helps depict The Difference as an approachable and inviting brand toward potential users.

#### Logo

Inspired by the original design for the app, the logo is set in a horizontal layout and is seen in the colors from the brand scheme. Particular emphasis lies on the "D" in "Difference," as it lacks the spine and almost seems to form a sideways "U." This alludes to the idea that either the user or someone referring a user, "you," can make a difference in someone's mental health.

#### Imagery & Models

Although not used in all areas of the advertising campaign, the imagery was intended to represent diversity and down-to-earth, relatable models from a wide range of ages and backgrounds. It was especially important to depict what mental illness or unwellness can feel like in a visual form, most prominently in the print ads with the "Inside-Out" series.

#### Half of al<mark>l mental disorders b</mark>egin by age 14 and three-quarters by age 24. 66

National Council for Behavioral Health, 2019

#### **Print** Advertising Strategy

Single- and double-page magazine print ads for The Difference will target potential young adult users, as well as those who may want to recommend the app. These particular ads would be located in health and wellness lifestyle publications such as *Women's Health* or *Men's Health*. The advertisements will incorporate hashtag calls-to-action, #TapIntoYou and #RealTalk, into each headline, alongside descriptive information about the app itself and its functions or benefits. Imagery will feature abstracted figures that symbolize the feelings of mental distortion or disconnect that one may feel prior to using The Difference.



Women's Health Magazine

#### "Inside-Out" Campaign

These print advertisements, including the magazine spreads on the following page, are a part of an "Inside-Out" campaign series. Someone in need of a tool for mental health and wellness may feel shattered, cloudy, blurred, or disconnected with their mind and body, or the outside world in general. This campaign takes such feelings and displays what is on the inside, on the outside, encouraging vulnerability and getting past the hesitation of seeking help.

Find Fil	ber for Cardiovascul	ar and Imms
Health		
The /	merican lournal of Mey	dicine recom-
mends n	nen eat 38 grams of fibe	r daily (most
only get	about 15 grams per day	). Research has
demons	rated associations betw	een higher diet

**4** Nutrition **Tips Every** Man Needs By Dave Schnell, Ph.D, Adam



Men's Health Magazine

#### #TapIntoYou and clear your mind.





US Weekly Magazine

#### **#TapIntoYou** & reconnect with yourself.

The Difference helps you stay mindful everyday

D The Differenc

nload or Share. 🚺 🧰

#### "Inside-Out" Campaign

Continued

People Magazine



## In the United States, almost half of adults (46.4%) will experience a mental illness during their lifetime.

National Council for Behavioral Health. 2019

#### Indoor Advertising Strategy

Through a combination of interactive kiosks, popup booths, and more traditional signage displays, the indoor ad campaigns for The Difference aim to make the act of caring for one's mental health and wellness a normalized and shamefree practice. The kiosks, appearing in locations such as malls, airports, or college campuses, will allow potential or actual consumers to send anonymous messages to app users, spreading a message of care and kindness. Pop-up booths, with similar locations as the kiosks, will bring a more personal side to The Difference by offering face-to-face interaction. Here, users may send anonymous referrals to those they feel need a "brain-boost" or even receive mental health resources themselves.

# #RealTalk

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with **Difference** 

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Select a message:

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Send

An interactive kiosk offers a new form of engagement for app users (or potential app users) in a public setting. One may select a message or write a custom comment and anonymously send it to a user of The Difference – hence the text on the home screen "doing good does you good." It's a win-win situation.



Pop-up booths such as this give the opportunity for The Difference app to come to life, essentially. Speak with an app representative to get more information, chat with a counselor one-one-one, set up an appointment, refer the app to someone else, and more. The difference is yours to make!



## **#RealTalk** Saves lives.

Help normalize the conversation of mental health and wellness with The Difference. Spread the word or **#TapIntoYou** today.





# **#TapIntoYou** for better bad days.

**#RealTalk** about mental health and wellness today and help normalize the conversation.





In the United States, only 41% of people who had a mental disorder in the past year received professional health care or other services. 66

National Council for Behavioral Health, 2019

#### **Outdoor** Advertising

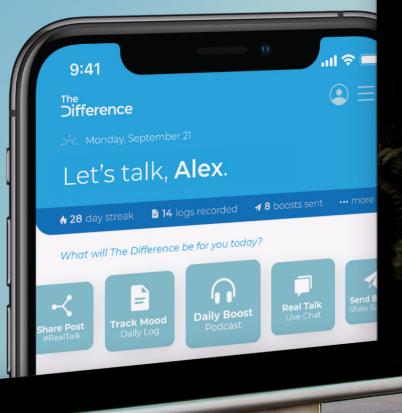
Strategy

The outdoor advertising portion of this campaign will involve not only signage with a fairly general call-to-action, but also a series of "perspective" ads. These will create comparisons that should provoke viewers to consider the importance of their mental health and wellness, as well as normalize the conversation as a whole. In terms of location, the perspective ads will generally appear where the topic of comparison makes the most sense; for example, using a subway comparison will place the ad in a subway station. Additionally, other ads beyond this series could be found on sidewalks along busier stretches of shops or restaurants, on school campuses, or in the medians of roadways or intersections.

### How can you be The Difference for someone?

**#RealTalk** about mental health and wellness today and help normalize the conversation.

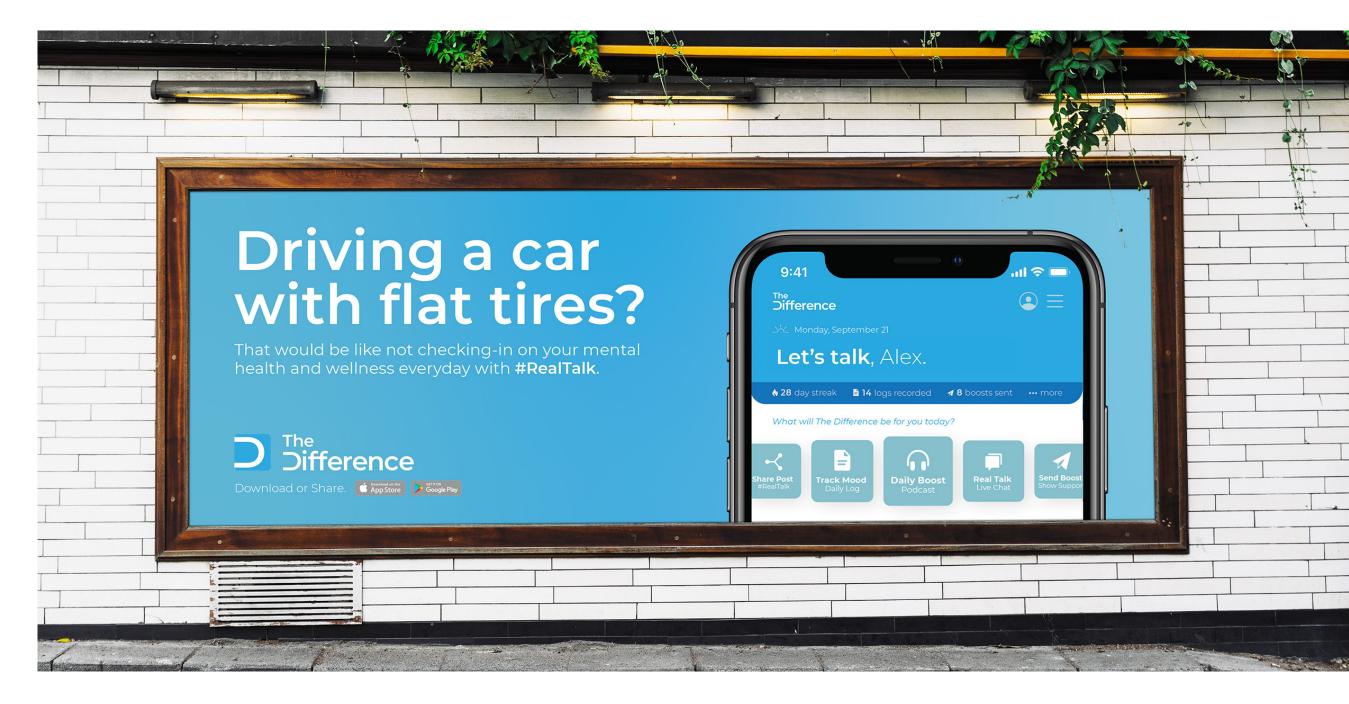
Download or Share.

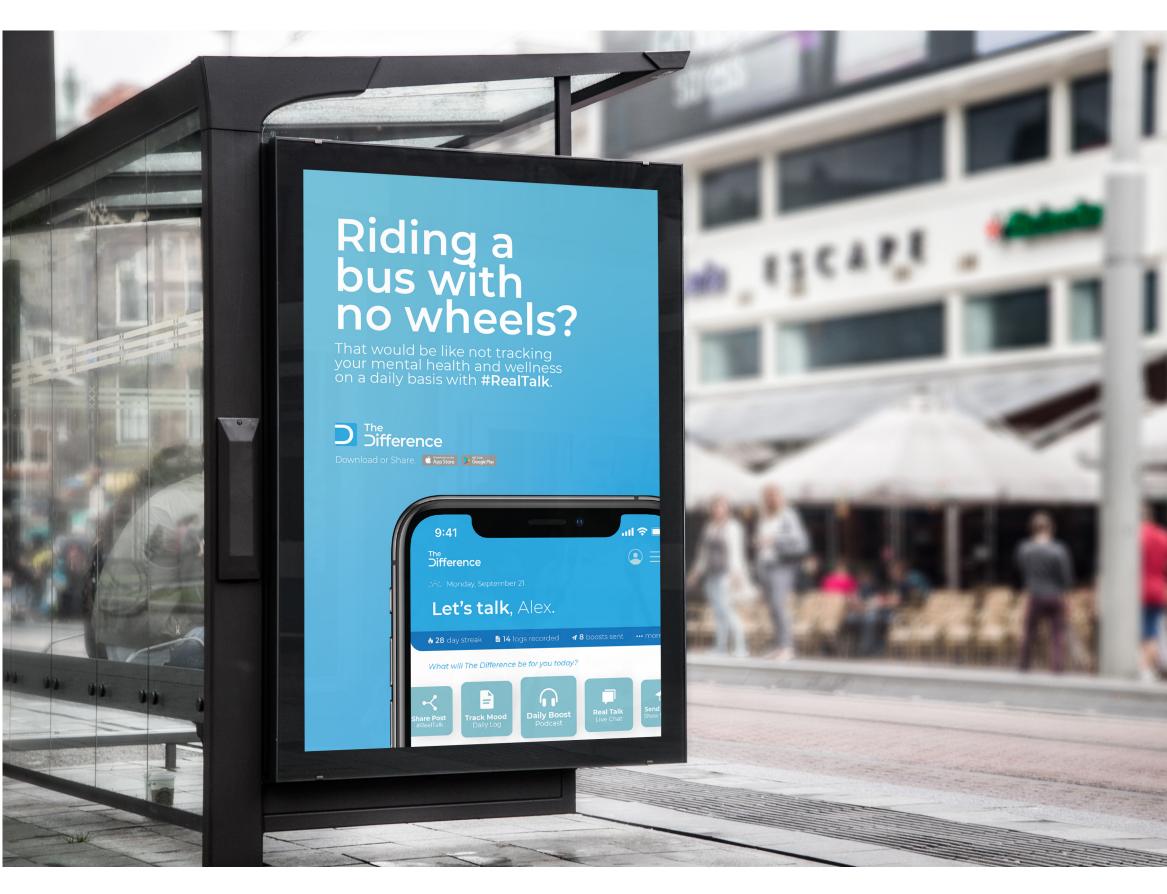




#### "Perspective" Campaign

The following three outdoor advertisements use rhetorical headlines to urge viewers to be more introspective of their own mental health and wellness, using comparisons to everyday transportation becoming impossible without certain important elements.

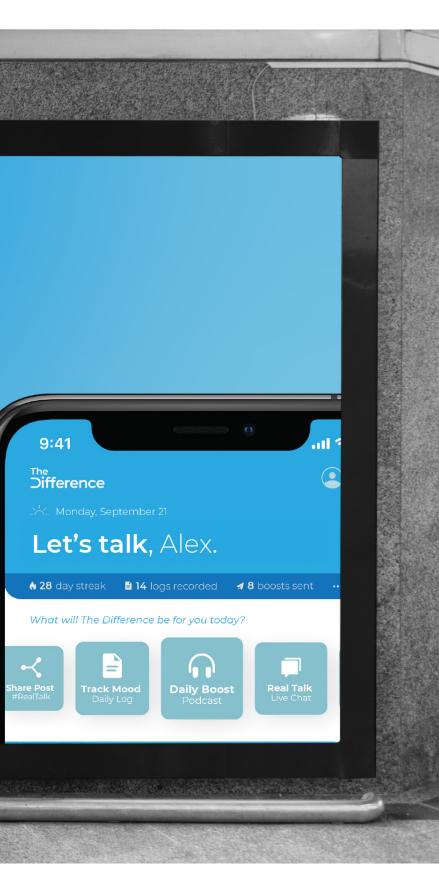




# Taking a subway with no tracks?

That would be like not following your mental health and wellness everyday with **#RealTalk**.



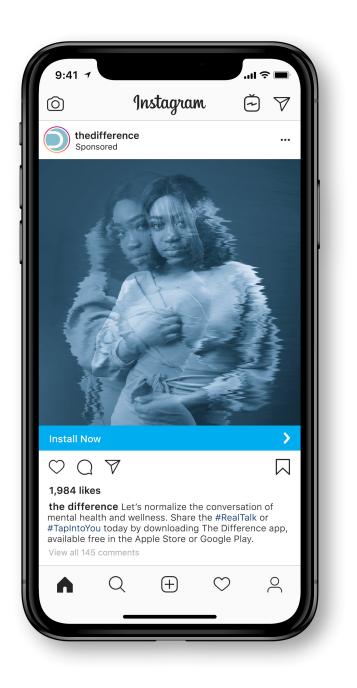


## 1 in 5 youths (21.4%) between the ages of 13 and 18, and 13% of children aged 8 to 15, live with a mental disorder.

National Institute of Mental Health. 2019

#### Social Media Advertising Strategy

Social media platforms where ads for The Difference could appear vary from Instagram and Snapchat to Twitter and Facebook, due to the adolescent and young adult age range of the target audience. The app itself will have individual advertisements that will appear on the timelines or news feeds of the projected target consumer, as well as its own accounts in which it will post regularly. Furthermore, the use of celebrity endorsements, such as Selena Gomez who is featured in this particular instance, will help expand the target audience and assist in generating desire and curiosity about The Difference. Finally, minicampaigns where the app partners with brands supporting mental health awareness can also create further interest in The Difference, especially by incorporating rewards and incentives.



These social media advertisements, a sponsored post on Instagram and a sponsored Instagram story, are brought to the viewer directly by The Difference. They both encourage the download or referral of the app, as well as the use of #RealTalk and #TapIntoYou. This will help target a teen and young adult audience, primarily.





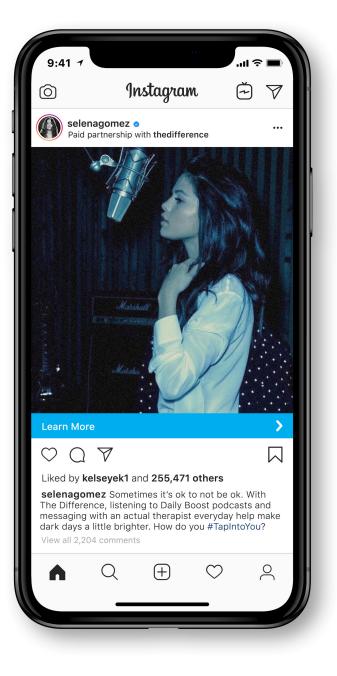


Last year, I was suffering mentally and emotionally. I wasn't able to keep things looking normal. With @thedifference, I am healthier, happier, and in control of my emotions and thoughts more than I've ever been. #RealTalk #TapIntoYou



#### Influencer Campaign

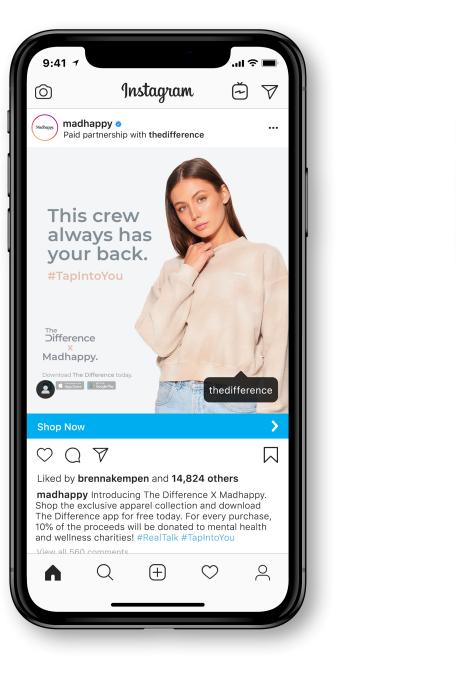
Selena Gomez, popular singer and actress, is a known advocate for mental health awareness and acceptance due to personal struggles of her own. Sponsored partnership posts with The Difference on Instagram and Twitter will help reach a more specific audience and further help normalize the concept and eliminate any doubt that may surround the app or its credibility.

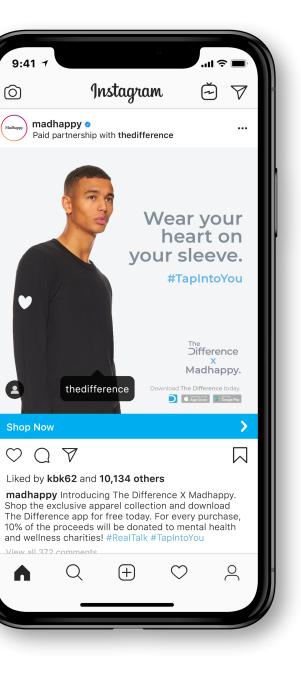


#### **Collaboration** Campaign

A collaboration with Madhappy, a self-proclaimed "optimistic lifestyle label," for an advertising campaign and clothing line will further extend the prospective audience of the app. Madhappy attracts a more hip and trendy audience since they are a premium brand; therefore, a new group of consumers who show interest in mental wellness emerges. This campaign also provides more of an incentive beyond self-satisfaction and self-help.

madhappy.com





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## More women (47.6%) received mental health services than men (34.8%).

National Institute of Mental Health, 2017

66

#### **Commercial** Advertising

Strategy

This 30-second video advertisement for The Difference will target an older age demographic based on the actors featured. It will address those who may want to use the app themselves or those who choose to refer it to someone else. The main point of engagement will be prominant headlines telling the story beneath it; however, uplifting music and visually-appealing scenes will also draw-in viewers. Additionally, the commercial will incorporate calls to action, #TapIntoYou and #RealTalk, to further encourage user involvement with the brand.

Commercial Advertising **20** 

#### Commercial Storyboard

30-Second Video Ad

Upbeat, quirky music builds as scenes of 3 different characters are followed during and after their experience with The Difference app, becoming noticeably more positive and happy. Headlines centered in the frame guide the viewer through the narrative and end with the app logo, followed by download information, and lastly ending with calls to action from the audience. The emotional pull is intended to capture and retain the viewers' attention through the duration of the commercial.



**#TapIntoYou** for better bad days.



Take control of your daily mental health and wellness



Download or share today.



Whether it's a rough week or simply feeling down,





because the right talk at the right time can make all





**#TapIntoYou #RealTalk** Share your story. Own the journey.

**#RealTalk** by The Difference is right at your fingertips.

The Difference (logo)

